FAQ

1. What happens to my existing family membership?

Existing memberships will be grandfathered in at current definition if membership is kept current. If membership lapses for any reason, patron has 60 days to reinstate membership or lose grandfather status and must reapply under new Household definition.

2. If I currently have a family membership and I prefer to switch to the new household membership, does it cost to make that switch?

No, there is no cost to switch, if there are only 5 individuals on the new household membership. If you are including more than 5 household members, there will be the $40 plus tax annual fee for each additional member.

3. If someone moves out of my household, is there a fee to remove them from my membership?

No, there is no fee to remove members. We encourage you to keep your membership up to date. Current proof residency or business is required on all Primary holders of the membership, as well as current ID.

4. Is there a fee to change my banking information?

No, there is no fee to update your banking information for memberships on the monthly draft.

5. My child is turning 3 this year, will there be a fee to add them to the household membership?

If adding your child results in more than 5 household members on your membership, then there will be a $40 plus tax annual fee for that child. But the $25 administrative fee to add members is waived in the case of a child coming of age.

6. I am a foster parent, am I limited to 5 individuals on the household membership?

In consideration of the special circumstances of a foster family, you will be able to add an additional 3 foster children to your membership (up to a maximum of 8 household members) at no additional charge.

7. If I want to add an additional household member to my membership 6 months into my current membership term, is the $$40 plus tax annual fee for that person prorated?

No. We currently do not have that option under any of our current membership definitions. We do not have a reasonable method to calculate prorated amounts for the large number of memberships we have. We have set the cost to add an additional person reasonably so that this is less of an issue.

8. If I add an additional household member to my membership 6 months into my current membership term, does that cause me to start a new 12-month contract period?

The answer depends on whether you are on the draft or pay annually.

You do not start a new 12-month contract if you pay annually, but you still pay the $25 change fee and $40 plus tax annual fee for each additional person up front.

You will be required to start a new 12-month contract if you pay on the monthly draft. If you are on the draft, you must pay the $25 admin fee up front for adding an additional member and pay the higher monthly draft amount, for the next 12 months.

9. I decided to stay with the traditional family membership and was grandfathered under that membership definition. I am getting remarried and will have stepchildren on my membership, causing the number of members on my membership to increase. Will I be able to add them without additional cost?

Yes. If your membership has been kept current, you can maintain your grandfathered status under the "family" membership definition indefinitely, which has no limit to the number of family members. However, when child reaches the age of 25 years of age to be kept on the family membership proof of dependency must be shown to keep or add them to the membership.

10. How do I know if I reside in the Oquirrh Parks and Recreation Tax District and qualify for a resident membership?

The boundaries for the Oquirrh Parks and Recreation Tax District is set by the Salt Lake County Assessor. You can access the information on your property tax document the is mail each November or you can access the address in question at https://slco.org/property-tax/notice-of-valuation/lookup/. Line item to look for to verify residency will be listed as OQUIRRH REC & PARKS.